

ICRGU 2022/23: College Action Plan

Action plan in response to the QAA Higher Education Review of ICRGU (November 2020)
 QAA Educational Oversight-Exceptional Arrangements (November 2021)
 QAA Educational Oversight – Exceptional Arrangements (November 2022)

Source of Action & point identified	Action	Target date	Lead	Success Indicator	Evidence	Oversight and governance/evaluation
GPHC report.	Prepare an analysis of applicants versus entrants by protected characteristics to determine whether the admissions process is disadvantaging any applicants, and to produce a detailed action plan documenting how any differences in progression or awarding will be addressed.	June 2023	DMA	Analysis report and related action plan.	Report and action plan presented to School of Pharmacy and Life Sciences.	CDP
GPHC report.	Related to RGU - to provide a robust mechanism for setting pass criteria for summative assessments.	June 2023	RGU	Report submitted to GPHC	Report submitted to GPHC	RGU PaLS
The innovative and creative systems developed in collaboration with students to deliver collaborative blended learning	Embed blended learning into the delivery of courses.	June 2021	CDP	Blended learning option available for all modules.	Complete. MOODLE pages demonstrate the	CSMT and CLTB

utilising a range of technologies including those with which students are more familiar.					blended learning approach to teaching.	
Ensure that the proposed review and development of the action plan takes place and is documented	Plan revised and approved by the CSMT	End March 2021	CDP	College action plan that captures actions from the QAA review.	Complete. Action plan created and approved by CSMT.	CSMT and CLTB
Ensure that the Compass programme operates under one title and is made known to all students at the start of their studies and prior to any individual needs' assessment.	All documents to reference the programme as the COMPASS programme rather than Students in Jeopardy. COMPASS programme to be introduced to students at orientation.	End February 2021	CSM	CPRs to reference COMPASS rather than Student in Jeopardy programme	Complete. CPRs, Orientation materials. 10.2.2021	CSMT and CLTB
It would be helpful if more consistent use was made of action points and follow up at subsequent meetings to provide evidence that actions were taken forward.	ICRGU serviced meetings to follow a consistent action plan format.	1 st March 2022	SMT	Action plans follow agreed format for ICRGU services meetings.	CSMT, CLTB, CET follow agreed format. Actioned and ongoing.	CSMT.
Navitas College Survey Report	Turnaround marking time to be communicated with lecturers prior to semester beginning.	September 2022	CDP, CSM	Student feedback via surveys, Student forum.	Ongoing. To be completed prior to start of 2022 semester.	CLTB complete. 27.10.2022
Balanced scorecard	Staff recruitment to reflect growth in college numbers	August 2022	CDP, DMA, CSM	Permanent staff members to increase to nine.	Ongoing.	CSMT